



Dear Customer,

Given recent information and changes to both the tariff and supply environment, I'm writing to provide an update on both topics, pricing and upcoming product changes.

### **Pricing**

As a result of recent tariff mitigation and reductions, we are lowering the forthcoming price increase from 5% down to 2%, and the 2% increase will be effective on all residential and parts shipments after June 30, 2025. Commercial products are no longer included in the increase.

New price sheets will be on Allied Connect on May 30, 2025.

### **Product**

While we all were hopeful shortage of R-454B cylinder challenges would be resolved before summer, we believe it is necessary to mitigate what is in our control.

I'm happy to share that we are temporarily increasing the factory pre-charge of R-454B refrigerant in residential ducted air conditioners and heat pumps from 15-feet to 30-feet.

To execute the change as quickly as possible:

- No changes will be made to catalog numbers
- Units with additional refrigerant charge will be identified through model number revisions and serial number tracking
- Language is being added to box labels as well; see example below

## Carton Label



## Unit Name Plate



We value your understanding and continued collaboration as we navigate these changes.  
Please reach out to your Allied sales representative with any questions.

Regards,

Angela Chapoy  
Vice President and General Manager, Allied Air